

BISHOP TECHNOLOGIES SUPPORTS MIGRATION FOR BURNS & MCDONNELL

*Burns & McDonnell migrates from
Enterprise Vault to Office 365*

Client Situation Summary

At the time Burns & McDonnell Engineering decided to migrate off of Exchange 2010, they originally planned to move from Exchange 2010 to Exchange 2013, to maintain their on-premise environment. After reviewing their Microsoft Enterprise Agreement, they realized that, as part of their agreement, their move off of Exchange 2010 directed them to move to Exchange online, which became a deciding factor to move their email and email archives to Office 365. Their current archive environment was on Enterprise Vault (EV) which would require expertise and support to get their migration from EV to Office 365 started and then mapped out for internal handoff to complete the migration project in-house.

PROJECT OVERVIEW

Source Archive: Enterprise Vault

Target Archive: Office 365

Total Data Migrated: 56 TB



Finding and Selecting Bishop

After seeking out and researching support vendors who provided archive migration solutions, Bishop was chosen based on their recommended solution and knowledge in the archive migration space, especially when migrating to Microsoft Office 365. “We went to the Microsoft Ignite conference specifically to find a vendor who could support our migration needs”, said Chris Woods, Senior Systems Specialist at Burns & McDonnell, “With the interaction I had with Bishop’s CEO and the engineering team on hand at the booth, I was immediately impressed with the recommended solution and Bishop’s knowledge in the archive migration space. They were right there with what we were looking for.”

Migration Project Scope

Burns & McDonnell signed on with Bishop to gain access to their Project Management and Engineering teams who secured the licenses of the archive migration product and provided the necessary services required to comprise a solution into a production environment. This entailed implementation, set-up, validation testing and production of the migration, before transitioning it over to ensure that the Burns & McDonnell engineering team was enabled and ready to run the daily migration activities. Bishop provided a knowledge transfer with ongoing access to the Bishop Support Portal and their team, if assistance was needed during the production migration work performed by Burns & McDonnell after the handoff.

CLIENT PROFILE

BURNS & MCDONNELL

Burns & McDonnell is a full-service engineering, architecture, construction, environmental and consulting solutions firm, based in Kansas City, Missouri. Their multidisciplinary staff of 5,300 includes engineers, architects, construction professionals, planners, estimators, economists, technicians and scientists, representing virtually all design disciplines. They plan, design, permit, construct and manage facilities all over the world, with one mission in mind: Make our clients successful.

LOCATION

Kansas City,
Missouri
USA

INDUSTRY

Engineering

Burns & McDonnell
Website

What Burns & McDonnell had to say

"Our team was very happy with the way everything went. We originally engaged with your Account Manager, then the Project Manager and supporting Engineers. We realized at the time of engagement that we would not be ready for a while. The patience, conversation, and support we received up until we were ready to kick-start the project was above and beyond what we could have ever anticipated. Bishop was always there for us, they knew where we were at and when it was time to begin the project. Their team was raring to go! They put all the timeframes together and were more than prepared.

It all went flawless, from a pilot start, to a larger group [of email accounts] to the handoff. Even after the project transitioned to our team, whenever we had questions, we reached out to Bishop engineers and they always responded and were willing to get on a conference call with us. They were always readily available.

What stood out the most with the Bishop team was their level of communication. It was ideal, from the time we engaged with Bishop, up to the project start and all the way through completion. Bishop's Project Manager always made sure they provided supporting documentation of everything and anything that needed to be put in place. The technical team could go about their business and the Project Manager would outline how it should go. If they needed additional technical support from their team, they would pull in whoever was needed to get the job done.

I would recommend Bishop for their extraordinary interaction among their staff, their technical expertise and simply for being able to work with a Client regardless of timeframe, whether the project is on hold, or is ready to go from day one, they are with you. They know what's going on from point A to point Z!

Bishop is so comfortable and easy to work with! There's a reason why we're working with them to support more projects, beyond this migration. It only makes sense."

Chris Woods, Senior Systems Specialist



Bishop Technologies, Inc., headquartered in Elgin, IL, specializes in Archiving, Data Migrations, Data Management and Cloud Infrastructure. We serve companies of all sizes in North America and have worked with nearly every industry in our 13 years of business. To meet clients' growing requirements to cost-effectively manage, protect and leverage their data, our Solution Architects work with organizations' stakeholders, in tandem with our Account and Project Management teams, to design and implement the best strategy. Our network of partners and vendors continue to evolve their technologies to bring the best on-premise, cloud and hybrid solutions to the market. We add value to organizations' information systems by providing innovative technologies, established processes, an experienced team, and high-quality managed services. Bishop consolidates your IT initiatives by offering a vendor-neutral and comprehensive strategy to manage your organization's most valuable data. Bishop: Keeping Your Data In Check™.

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Microsoft
Partner

Gold Cloud Productivity
Silver Messaging
Silver Data Platform



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